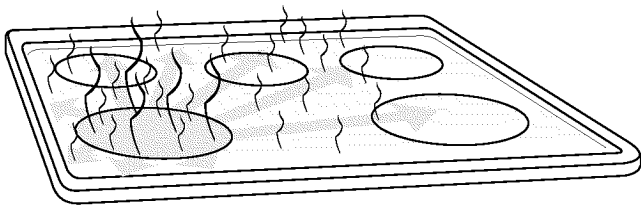


# GETTING STARTED WITH YOUR NEW KENMORE RANGE

This information sheet is a supplement to your Use and Care guide, not a substitute for it. You must read the entire Use and Care guide to ensure safe range operation and to fully benefit from all range features.

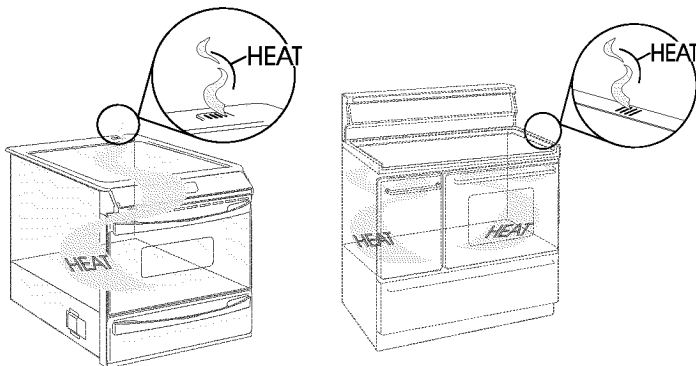
Before using your oven for the first time, provide good ventilation of the room by opening a window(s) or exterior door. Use a range vent hood if available. Turn the oven to ON at 400°F and allow oven to heat for 30 minutes. This will allow for an initial burn-in period. During this time some emissions including odors and/or a small amount of smoke may be generated from the binding agent which holds together the fiberglass insulation around the oven.

**Q: Why does the cooktop surface seem too hot to touch while using the surface burners, elements, warmer zone or the oven?**



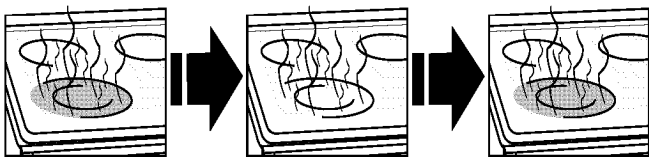
**A:** It's normal. Heat conducts from the cooking areas to the entire surface during operation.

**Q: Why do the back or sides of the cooktop get warm when operating the oven, even though the cooktop elements are not being used?**



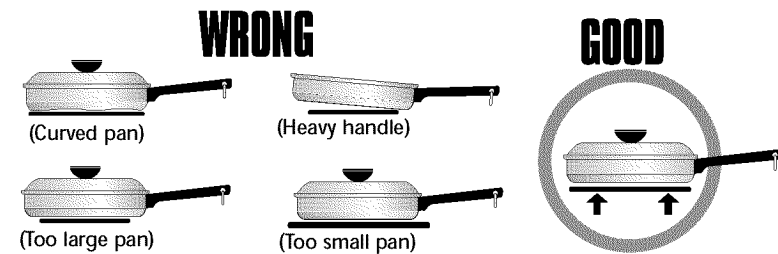
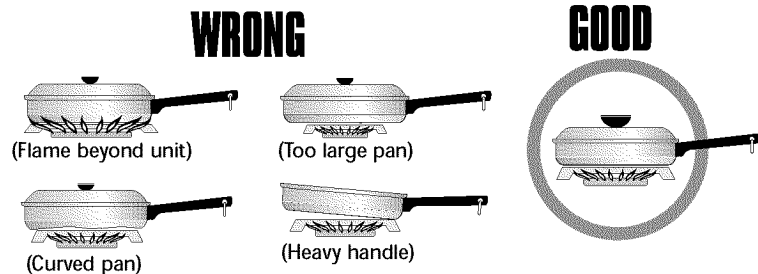
**A:** The heat from the oven escapes from a vent in the cooktop. Make sure that you don't place anything on the cooktop that will block these vents.

**Q: Why do the elements on my ceramic glass smoothtop go on and off all the time during operation?**



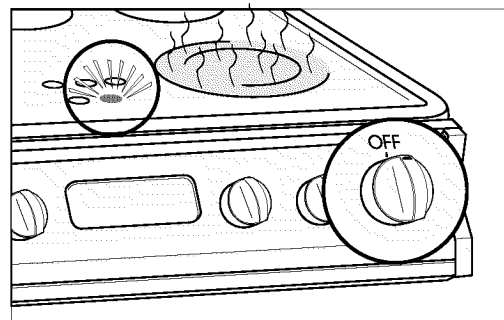
**A:** It's normal. The radiant elements cycle on and off to maintain the selected heat setting.

**Q: Why do I have uneven cooking results?**



**A:** You may not be using flat bottom utensils, or you may be using flat bottom utensils incorrectly. See illustration above.

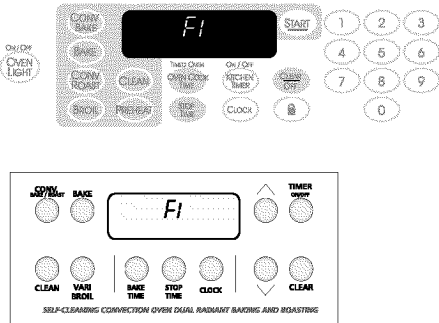
**Q: Why do the indicator lights for the cooktop elements stay red even when their control knobs are in the off position?**



**A:** It's normal. As long as the sensor feels heat, the light will stay on. When the cooktop cools down, the light will go off.

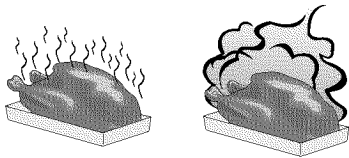
# GETTING STARTED WITH YOUR NEW KENMORE RANGE

**Q: Why does the Electronic Oven Controller (EOC) emit sound signals and display F-codes (F1 through F10)?**



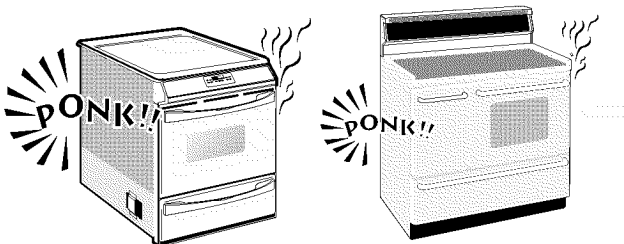
A: Some electric events, like a power failure, can mislead the EOC. Push the CANCEL button to erase the message and stop the sounds; reprogram the EOC. If problems persist, contact your nearest Sears Service Center.

**Q: My oven temperature seems either too low or too high for my cooking recipes. Do I need a new thermostat?**



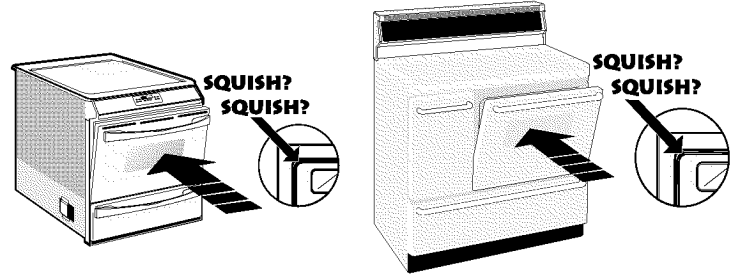
A: No. It is normal to notice some cooking time differences between your old and new oven. Old oven thermostats often become less precise after years of use. Your new range has a more accurate temperature system which may require that you shorten or lengthen your usual cooking times. You may also adjust your oven thermostat to run hotter or cooler than the temperature displayed, so that you can continue to use your familiar time and temperature settings. This temperature adjustment is explained in detail in your Use and Care guide.

**Q: Why does my range make a noise when I use the oven?**



A: It's normal. Noises come from metal expanding and contracting due to changes in temperature.

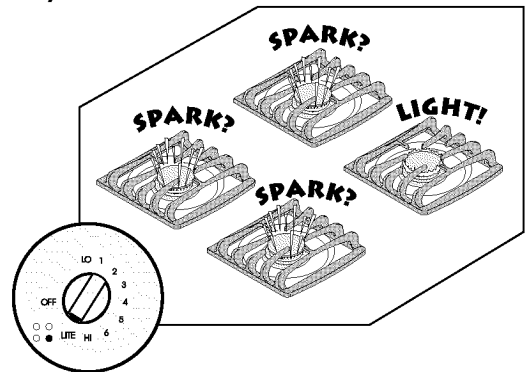
**Q: There is a soft, spongy feel when I close my oven door. Is there something wrong with the door seal?**



A: No. The spongy feel is due to the door gasket design. The "spongy" gasket ensures proper sealing.

## For Models with Gas Cooking Surface

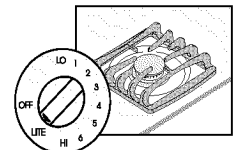
**Q: When I turn one burner on, why do all the surface burner electrodes spark?**



A: It's normal for all the surface electrodes to spark at the same time, but only the burner you are turning on receives gas and will light.

**Q: What can I do about a problem I have getting a burner to light?**

A: Burner lighting problems can be caused by improper installation of the burner or burner cap. See installation instructions in the Use and Care guide to correct the problem. If problems persists, contact your nearest Sears Service Center.



**Q: Who do I call to ask other questions I may have about my range?**

A: See the back cover of your Use and Care guide for a complete list of service phone numbers. You may also simply call 1-800-4-MY-HOME, and you will be directed to the service operator you need.

